## VolunteerMeet UARS

In these UARS, AT stands for Automatic Tool and ST stands for Screen Reader, the ID will be a combination of the method by which the problem was found and a unique number.

The severity rating are as follows:

4 – Catastrophe: Fix before product release

3 – Major: High Priority

2 – Minor: Low Priority

1 – Cosmetic:

Regarding the justification for the severity rating, 3 aspects are taken into consideration:

Frequency – Is Problem common or rare? For which types of users?

Impact – Is it hard or easy to overcome this?

Persistence – Is there a way to avoid this problem?

## UAR 1: Language missing or invalid

**ID:** *AT-1***Brief Description:** Language missing or invalid.  
**Evidence:** Looking at the html, it was verified that the html *lang* tag is missing from the page.

**Explanation:** This violates the WCAG [3.1.1 Language of Page](https://www.w3.org/TR/WCAG21/#language-of-page) (Level A). This will prevent screen readers from reading the content in the correct language. It will also prevent automatic translation from working.

**Severity Rating (from an accessibility perspective):** *2 – Minor: Low Priority*

**Justification (Frequency, Impact, Persistence):**

*Frequency – High. The language specification is missing in both the landing page and the application page.*

*Impact – Low. Since the website name is in English and the website is aimed at people within the United States of America the impact is low.*

*Persistence – High. The issue is not going away.*

**Relationships to other problems reported:** *None.*

## UAR 2: Very low contrast between text and background colors

**ID:** *AT-2***Brief Description:** Very low contrast between text and background colors.

**Evidence:** In the text labels in the member application form the color between the text color and the background doesn’t have enough contrast. Example:

Screenshot of the First Name label, the text color is light gray and the background is white. There's a red star at the end.

Look at the contrast between the white background and the text “First Name”.

**Explanation:** This violates the WCAG[1.4.6 Contrast (Enhanced)](https://www.w3.org/TR/WCAG21/#contrast-enhanced) (Level AAA).

This will prevent users with low vision or vision impairments from reading the text.

**Severity Rating (from an accessibility perspective):** *3 – Major: High Priority*

**Justification (Frequency, Impact, Persistence):**

*Frequency – High. The contrast problem is present in all the text used in the form used to apply.*

*Impact – High. This can be worked around by users who are using a browser or operating system with high-contrast mode. However, it should not be assumed that all users have access to this or have it set up.*

*Persistence – High. The issue is not going away.*

**Relationships to other problems reported:** *None.*

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## UAR 3: Missing fieldset and legend tags for checkboxes and radio buttons

**ID:** *AT-3***Brief Description:** Missing fieldset/legend tags for checkboxes/radio buttons.

**Evidence:** Looking at the html, it was verified that the fieldset and legend tags are missing from the page.

**Explanation:** This violates the WCAG [3.3.2 Labels or Instructions](https://www.w3.org/TR/WCAG21/#labels-or-instructions) (Level A).

This will prevent some screen readers from reading the legend for each checkbox or radio button.

**Severity Rating (from an accessibility perspective):** *3 – Major: High Priority*

**Justification (Frequency, Impact, Persistence):**

*Frequency – Low. There are only two questions in the form that use checkboxes or radio buttons so it’s not a widespread issue.*

*Impact – Medium. Currently, the label above the checkboxes or radio buttons states the question so it’s read by screen readers as a user navigates through the page. However, users that expect the question to be repeated after each option would need to go back to listen to the question again.*

*Persistence – High. The issue is not going away.*

**Relationships to other problems reported:** *None.*

## UAR 4: Checkboxes and radio button selections are listed explicitly instead of the question being asked in case of an error

**ID:** *SR-1***Brief Description:** Checkboxes and radio button selections are listed explicitly instead of the question being asked in case of an error.

**Evidence:**



For all the other questions, the actual required answer or question is listed. For the checkbox’s selections, all of the options are listed but it’s not clear what’s the question being asked.

**Explanation:** This violates the WCAG [3.3.1 Error Identification](https://www.w3.org/TR/WCAG21/#error-identification) (Level A).

This will be confusing to users as the problem description is not clear.

**Severity Rating (from an accessibility perspective):** *3 – Major: High Priority*

**Justification (Frequency, Impact, Persistence):**

*Frequency – Low. There are only two questions in the form that use checkboxes or radio buttons so it’s not a widespread issue.*

*Impact – High. The problem with the form may not be clear to all users and they will have to go through the whole form again to find the question that they missed answering.*

*Persistence – High. The issue is not going away.*

**Relationships to other problems reported:** *None.*

## UAR 5: Checkboxes and radio button selections are listed explicitly instead of the question being asked in case of an error

**ID:** *SR-2*

**Brief Description:** Checkboxes and radio button selections are not highlighted in red if the user skips over them, unlike other text input fields.

**Evidence:** Actual result:

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Expected:



**Explanation:** This violates the WCAG [3.3.3 Error Suggestion](https://www.w3.org/TR/WCAG21/#error-suggestion) (Level AA).

This would be a good thing to add since it gives the user a visual cue that they have skipped a required question.

**Severity Rating (from an accessibility perspective):** *2 – Minor: Low Priority*

**Justification (Frequency, Impact, Persistence):**

*Frequency – Low. There are only two questions in the form that use checkboxes or radio buttons so it’s not a widespread issue.*

*Impact – Low. Even with the suggested fix, the user would necessarily have to iterate through the checkboxes or radio buttons and not check or select any option for the red highlighting to take effect. All of the selection options are already marked as required so they are correctly communicated as required to the user by screen readers.*

*Persistence – High. The issue is not going away.*

**Relationships to other problems reported:** *None.*

## UAR 6: “Apply now” button in the landing page is not visible when in landscape mode on a mobile device without scrolling

**ID:** *SR-3***Brief Description:** “Apply now” button in the landing page is not visible when in landscape mode on a mobile device without scrolling.

**Evidence:** Landing page (page 1 of 2):

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Landing page after scrolling (page 2 of 2):



**Explanation:** This violates the WCAG [4.3 Positioning important page elements before the page scroll](https://www.w3.org/TR/mobile-accessibility-mapping/#positioning-important-page-elements-before-the-page-scroll)for mobile devices.

The “Apply now” button should be visible in the first page of the landing page when in landscape mode.

**Severity Rating (from an accessibility perspective):** *2 – Minor: Low Priority*

**Justification (Frequency, Impact, Persistence):**

*Frequency – Low. This only happens on mobile devices in landscape mode.*

*Impact – Medium. Users have to scroll through the page to see the “Apply now” button. However, it becomes clearly visible on page 2, after scrolling.*

*Persistence – High. The issue is not going away.*

**Relationships to other problems reported:** *None.*

## UAR 7: Second option in the radio button question is skipped when using tab

**ID:** *SR-4*

**Brief Description:** Second option in the radio button question is skipped when using tab.

**Evidence:** The problem can be reproduced by using a keyboard to Tab through the form. Notice how the second option of the last question “Can we share your data, if we notice that your skills match the needs of other groups?” is skipped and the focus jumps to the “Submit” button.

**Explanation:** This violates the WCAG[2.4.3 Focus Order](https://www.w3.org/TR/WCAG21/#focus-order), as not all radio button options can be selected with the keyboard.

**Severity Rating (from an accessibility perspective):** *3 – Major: High Priority*

**Justification (Frequency, Impact, Persistence):**

*Frequency – Low. All elements in the page are accessible except for the last radio button option.*

*Impact – Medium. Users navigating the page via a switch (like a keyboard) will need to tab back from the “Submit” button to be able to select the “No, please do not share my data with other reproductive justice groups.” option.*

*Persistence – High. The issue is not going away.*

**Relationships to other problems reported:** *None.*

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## UAR 8: No friendly text in privacy policy webpage links

**ID:** *SR-5*

**Brief Description:** No friendly text in privacy policy webpage links.

**Evidence:** In the [privacy policy webpage](https://ddf.volunteermeet.org/privacy), there are these two links:

1. <http://ec.europa.eu/justice/dataprotection/bodies/authorities/index_en.htm>
2. <http://www.aboutads.info/choices/>

Which could contain a friendly name instead of the plain URL.

**Explanation:** This violates the WCAG[2.4.4 Link Purpose (In Context)](https://www.w3.org/TR/WCAG21/#link-purpose-in-context). Without the presence of the link text, screen reader users will need to listen to the screen reader reading the actual letters and symbols in the link.

**Severity Rating (from an accessibility perspective):** *2 – Minor: Low Priority*

**Justification (Frequency, Impact, Persistence):**

*Frequency – Low. There are only 2 links that need a friendly text.*

*Impact – Low. Users can tell where the links are going from the context. This is also in the privacy policy webpage which is probably not a heavily visited page.* Screen readers will read the whole link instead of just a small amount of text describing the link's purpose.

*Persistence – High. The issue is not going away.*

**Relationships to other problems reported:** *None.*